



June 8, 2017 (*Updated June 22, 2017*)

Announcement 1390

Prior Authorization Requests During Provider Web Portal Upgrade Implementation

Due to the Nevada Medicaid Provider Web Portal (PWP) system upgrades implementing on June 26, 2017, providers will not be able to submit prior authorization (PA) requests on the portal from 5 p.m. Pacific Time (PT) June 23, 2017, through 8 a.m. PT June 26, 2017. Pharmacy PAs are submitted via fax or phone through OptumRx and will not be impacted.

Please note: Nevada Medicaid requests providers submit only urgent PA requests on Monday, June 26, 2017, and Tuesday, June 27, 2017, and hold any non-urgent PA requests until Wednesday, June 28, 2017. An urgent PA request is any PA that is needed to progress to a lower level of care or for a medical procedure that, if delayed, would put the recipient at risk. This is a request only.

All providers will be given a three-day extension on provider timeliness submission requirements above current requirements on PA requests submitted June 26, 2017, through June 30, 2017. This extension is not applicable to Pharmacy PAs as they will not be impacted by the PWP upgrade.